



April 15, 2020

Family Healthcare Patients:

At this time of increased risk through virus exposure, the entire team at Family Healthcare is doing our best to comply with current government and health directives, and ensure that our patients continue to receive the care they need.

The Federal Government through CMS (Center for Medicare and Medicaid Services) has advised that primary care providers continue routine visits, including Annual Wellness Visits and hospital discharge follow-up over telecommunication whenever possible.

### **New Tele-Health Service!**

**Call 435-986-2565 to schedule your appointment**

Family Healthcare patients can now visit with a provider by phone. Telehealth appointments are made the same way you make an in-person appointment. You simply call the main number and schedule a visit. Then, at your scheduled appointment time, you will have a healthcare visit by phone with your provider, from the comfort and safety of your home. These visits are covered by insurance.

### **Well Child Checks Starting April 16!**

In our effort to keep our patients as safe as possible while also providing much needed and critical care, **starting April 16 and then each Thursday thereafter**, Family Healthcare will be offering only Well Child Checks including immunizations at our **Millcreek Clinic 8 a.m. to 5 p.m.** with Seth Hurd providing the care.

We are confident that healthcare needs such as medication refills, dose adjustments and other routine matters can be conducted successfully over the phone.

While it is hard to determine how long this disruption to the normal process will last, we want you to know that we will make every effort to accommodate your needs and keep you and your family safe.

**If you have COVID-19 symptoms, or have been exposed to someone who may be symptomatic, you should call ahead to Family Healthcare and we will provide you with the steps you need to take. Please do not enter the clinic with symptoms without calling ahead – Main Clinic: 435-986-2565**

Lori Wright, CEO

**Additional reliable COVID-19 related information is available by visiting the following links:**

Southwest Utah Public Health website: <https://swuhealth.org/covid/>

Utah Public Health website: <https://health.utah.gov/coronavirus>

Public Health Flyer: [https://coronavirus-download.utah.gov/Governor/StayatHome\\_Public\\_Flyer\\_English\\_FIN.pdf](https://coronavirus-download.utah.gov/Governor/StayatHome_Public_Flyer_English_FIN.pdf)

CDC website: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

TestUtah Initiative: <https://www.testutah.com/> TestUtah is a new initiative sponsored by state leaders to dramatically increase the rate of COVID-19 testing so Utahns can have better access to testing and help stem the spread of COVID-19, to get us back to normal as quickly as possible.